

Terms of guarantee

1. The products¹ of Oleodinamica Forlivese srl are guaranteed for one year starting from the date of the dispatch. The guarantee² is involved in the presence of proven defects in materials and/or workmanship and it consists in the repair and/or replacement of the details involved in the malfunction after a preliminary analysis in order to determine the nature and causes of the abnormality.
2. Any complaints must reach our headquarters in written form, equipped with descriptive photos of the malfunction found and with the essential identification terms of the article. Complaints relating to visible defects such as bruises, imperfections painting, etc. must be reported within seven days from the date of delivery; complaints received after the period stated above won't be accepted. The Oleodinamica Forlivese srl reserves the right to authorize the return of the disputed material:
 - In case of return of the product, an adequate protection of it must be ensured in order to preserve the original terms of dispatch.
 - Oleodinamica Forlivese srl shall not be liable for any damage to properties and/ or persons caused by inadequate packaging or any inappropriate handling activities.
 - The product is given back free at destination in order to find and compare the responsibilities and terms of mandatory warranties.
3. The products provided by Oleodinamica Forlivese srl are for product design intended to be used in a complex apparatus whose operating and general principles are unrelated to Oleodinamica Forlivese srl. It is the duty of the manufacturer of the system the testing until boundary conditions of the operation before the plant utilization.
4. The Products of Oleodinamica Forlivese srl present details of seal and clutch, such as o-rings guides, seals, etc., through which it is obtained the dynamicity of the components under conditions of perfect seal. It is not advisable the non-use of the supplied products for long periods of time, in order to ensure the perfect performance of these details and to prevent phenomena of bonding, locking and / or deterioration of the involved materials, where the Oleodinamica Forlivese srl is not considered involved in liability arising from the inobservance of the above conditions.
5. The responsibility for the selection and use of products supplied by Oleodinamica Forlivese srl are related to the purchaser because, unlike the supplier, he is acquainted with the actual operating conditions and with the related requirements of the product.

Jurisdiction

In the event of a dispute in which Oleodinamica Forlivese srl is summoned, the sole competence is of the law-courts of Forlì-Cesena

¹ O-rings, every kind of seal, springs, etc., and any other components subject to rapid wear and tear are excluded from warranty.

² The guarantee has no effect in the case of improper installation or inadequate use of the products and in the case of tampering on the part of personnel external from Oleodinamica Forlivese srl and not in possession of an exemption written for the intervention. The Oleodinamica Forlivese srl is exempt from requirements for damage to property and / or persons attributable even only in part to the cases described above.